

S/N: 10/074,325

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Steven G. Smith et al.	Examiner:	Patel, Chirag R.
Serial No.:	10/074,325	Group Art Unit:	2141
Filed:	February 12, 2002	Docket No.:	60027.0445US01/BS 00406
Title:	Methods and Systems for Communicating With Service Technicians in a Telecommunications System		

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

AMENDMENT

Applicants respectfully request entry of the following amendments and remarks contained herein in response to the Office Action mailed May 18, 2007. Applicants respectfully submit that the amendments and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.